



## Statement of Accessibility

October 30, 2018

DHG Management Company continues its commitment to providing a website accessible to the largest possible audience, regardless of technology or ability. In order to further this commitment, DHG Management Company staff contracted an independent third-party (Promet Source) for an accessibility audit and review according to [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#) guidelines.

On October 30, 2018, Promet Source will begin a manual review of the DHG Management Company website and digital properties, consisting of the following pages:

- <https://www.denihan.com/>
- <https://www.jameshotels.com/>
- <https://www.thesurrey.com/>
- <https://www.thebenjamin.com/>
- <https://www.affinia.com/>

Additionally, on October 30, 2018, Promet Source will begin its automated review of the DHG Management Company website and its digital properties contained therein. The automated review will provide a comprehensive list of any compliance issues in addition to warnings. The properties involved will be provided as a sitemap (available upon request). The automated review will provide a comprehensive list of any compliance issues in addition to warnings.

Due to DHG Management Company's integration with external vendors, areas within the site remain beyond DHG Management Company's control. These elements include (but is not limited to):

- [Adara](#)
- [Crazy Egg](#)
- [Cybba](#)
- [Google Analytics](#)
- [Google Optimize](#)
- [Sojern](#)
- [Stay Wonderful](#)

- [Steelhouse](#)
- [Trip Advisor](#)
- [Voyat](#)

Until the integration with these external vendors is resolved, DHG Management Company can only achieve a partial level of conformance according to WCAG. Once Promet Source has concluded its accessibility audit, it will provide the results to DHG Management Company. DHG Management Company is actively working to increase the accessibility and usability of the website and in doing so adheres to many of the available standards and guidelines.

DHG Management Company does not discriminate in its education and employment programs on the basis of religion, age, race, color, national origin, gender, marital or parental status, or disability and complies with Title VI of the Civil Rights Act of 1964, Title IX Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA) of 1990.

In order to further our commitment to nondiscrimination, we are continuing to work on the website in order to ensure the site conforms to level Double-A World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG) 2.0. Such guidelines detail best practices for ensuring assistive technology users can access the site. The guidelines also make the site more user friendly for all people.

Should anyone find information or functionality which is inaccessible, please contact Nicole George via email at [ada@denihan.com](mailto:ada@denihan.com). We will make every reasonable effort to accommodate.

Any individual who believes material on this site is inaccessible and is considered to be a violation of Section 504 of the Rehabilitation Act and/or Title II of the Americans with Disabilities Act (ADA) may file a written grievance by email using the steps below.

At a minimum, the written grievance should include:

- Your name
- Your address
- Your contact information (email and telephone number)
- The date of the complaint
- A description of the problem encountered
- The URL (web address) or location of the problem page
- Solution desired

The written grievance should be emailed to [ada@denihan.com](mailto:ada@denihan.com).